

## ➤ ECCT Mission and Vision Statement

It is the policy of the Company to provide products and services of quality that meets the continuous & on the rise needs of our customers for having services according high standards. The management is committed to:

- Developing and improving the Quality Management System.
- Continually improve the effectiveness of the Quality Management System.
- The enhancement of client satisfaction.

## ➤ Objectives and Commitment

The management has commitment to:

- Ensure that client needs and expectations are determined and fulfilled with the aim of achieving client satisfaction.
- Conduct Monitoring and Management Reviews of the effectiveness of the implementation of the Quality Management System.
- Ensure the availability of resources.

## ➤ Coverage of this policy

- All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.
- The Organization constantly monitors its quality performance and implements improvements when appropriate.
- This Quality Policy is regularly reviewed in order to ensure its continuing suitability.